



PERRY WILSON

**MEMBER OF THE
CANADIAN WARPLANE
HERITAGE MUSEUM**

**2018-2019
ANNUAL REPORT**

Board of Directors

2019-2020

Community Living Welland Pelham's Board of Directors is charged with ensuring that the association follows the vision and mission statements at all times. Each year a new Board of Directors is elected by the association members at the March meeting and installed at the annual general meeting. Listed below is Community Living Welland Pelham's current Board of Directors.

Executive:

President - Francine Beaudoin
1st Vice President - Michael Gowan
2nd Vice President - Kyle Boggio
Past President - David Middleton
Recording Secretary - Michael Jacques

Board Members:

Laurie Frandsen
Marion Trent-Kratz
Maureen Roy
Cathy Szabo
Seth Moyse

Special thanks to the following staff who contributed to this report:

Francine Beaudoin - President, Board of Directors
Barbara Vyrostopko - Executive Director
Leslie Monger - Director of Adult Services
Andrew Howcroft - Director of Quality Assurance
Joy D'Onofrio - Coordinator of Adult Services
Judy Bonsignore - Supervisor of Children's Services
Dan Christoff - Manager of Property and Maintenance Services
Patti Goodfield - Supervisor Health and Safety
Theresa Terreberry - Manager of Family Support and Coordinated Services
Kerry Thomas - Community Liaison Coordinator
Shirleen Allan - Family Support Coordinator
Justina McLachlan - Senior Support Worker
Sharon Laur - Senior Support Worker
Drew Moir - Supervisor of Human Resources
Laura Haslam - Senior Support Worker
Theresa Wedekind - Senior Support Worker
Kelly Dykstra - Weekend Leader
Joelene Phillips - Senior Support Worker
Chelsea Lavigueur - Weekend Leader

Annual Report prepared for:
Community Living Welland Pelham
Annual General Meeting
June 26, 2019

Our Mission

Community Living Welland Pelham advocates for, promotes and facilitates the full participation, inclusion and citizenship of people who have an intellectual disability.



Murray and Kelly at the 2019 Bridge Lighting in celebration of Community Living Month

Our Vision

“An Inclusive Caring Community where all People belong and have equal opportunity to participate effectively”

MESSAGE FROM THE PRESIDENT OF THE BOARD OF DIRECTORS AND THE EXECUTIVE DIRECTOR



Barbara Vyrostopko
Executive Director

Community Living Welland Pelham has embarked on its Strategic plan for 2018 -23. This plan has six strategies that will be worked on over the next five years. Doug Carton, who was the consultant on the original strategic plan, 2013-2018, completed a review of that work and has consulted on the development of the next plan.

The 2018-23 Strategic Plan priorities are the following:



Francine Beaudoin
President of the Board

1. The Application of Values and Principles.

To develop a deeper understanding of the implication and application of values and principles by the Board of Directors in their role as policy makers and by all employees in their role as either direct service professionals or managerial leaders.

In 2013-18, CLWP provided training to its staff in the area of Social Role Valorization (SRV) focusing on its management team and new employees within the organization, as well as new Board Members. Doug Carton's review of this training over the five years indicated that there was a clearer understanding within the management team, however, this was not matched within the direct support staff who would be implementing these values on a day to day basis. He determined that for this complex social theory to be implemented across the organization, there needs to be more focused and consistent approaches at all levels within the organization. CLWP has a large number of part time staff and for them to understand and support the values of SRV, it requires the full time staff and managerial group to be able to offer practical and consistent support of these values in a meaningful way that supports daily changes based on these values.

Discussion concerning more in depth training had already been started with Jo Massarelli, who has been CLWP's trainer and consultant, relating to Social Role Valorization. In those discussions, the need to build leadership within the organization in these values, as well as, develop a consistent approach to understanding these values, were two points that were addressed. In meeting this goal, a plan was put in place to develop a Study Group, made up of full time and part time direct support staff, management staff, Board members and family members. People interested in developing a deeper understanding of SRV applied to be part of this Study Group. Jo Massarelli and two SRV teachers, Donald Easson and Tom Malcomson, developed a two year plan to support this learning. The group meets on a monthly basis

and with the support of these instructors, they are building an awareness of how these values can be used within a social service system, as well in a persons own personal lives. These instructors are also assisting in determining the leadership within this organization to support the continuance of the understanding and implementation of these values within CLWP. This project is being reviewed and an assessment of its effectiveness in the understanding of these values is occurring across the two years, ending June, 2020.

2. Facilitating Meaningful Lives for People

To improve and enhance practices, personal supports and the Lifestyle Planning process and related accountability in an urgent manner that will lead to constructive action and more meaningful lives for people.

In 2013-18, work occurred in moving away from providing supports in congregated settings. The closure of the Welland Packaging service and the realignment of those resources to more community based and individualized supports was the least difficult aspect in developing more opportunities for people to be involved in interests that had personal meaning to them.

With the increased knowledge around Social Role Valorization, the importance that people be supported in having the good things in life, such as family, friends, relationships, employment, education, memberships, etc, is more focused. Planning with people/families is centering on building opportunities for people to be involved in social roles that are perceived by the community as valued. SRV has shown that the more valued social roles people have the more likely they will have the good things in life that society can offer. Building strong valued social roles requires purposeful attention and the recognition that the depth of the role is more than being present in an activity or community, but has real purpose for the person and the community that person is living in. This change in focus on how people are involved in their community will facilitate more meaningful lives. CLWP needs to be vigilant that it does not fall back into the provision of supports that are center based, rather than community based.

3. Coordinated Family Support and Engagement

To plan and implement a coordinated approach to the involvement with families from within funded services to ensure consistent and important messaging and methods that promote stronger, more informed and resilient families.

In 2013-18, CLWP worked on a number of options to support families in re-connecting with the organization and to build connections with each other that supported them in recognizing their own strengths and knowledge, which would be beneficial to share. The role of CLWP within the family movement has changed, from working with families to advocate for resources to a service organization. The family support staff continues to realign their service to empower families in determining their vision for their family member. However, often this strategy is sidelined due to factors that create crisis for the family. Engaging families in

connecting with each other was a direction that was supported through Ontario Family Engagement Pilot Project, which was federally funded. This was supported by family leaders and the association, through social gatherings and learning opportunities. Families attended these events, but the development of a cohesive group to continue this engagement did not occur. The supporting of families in building a vision for their family member continues to be a priority for CLWP.

In 2019, a commitment was made to partner with Partners for Planning (P4P), to assist the Family Support Coordinators in building more in-depth understanding on how to engage families in planning. Also, the partnership will support six (6) families in working with P4P and their family support coordinator in developing with their relative a vision for their future. This project is called 'Living the Vision'. A further goal is to have families, if they choose, share the effectiveness in planning in a more formal way with other families. This project will hopefully be ongoing over the next 3 to 5 years, to support the vision each family has committed to. This sharing between families, if it occurs, will support other families in learning about planning and provide opportunities to learn from each other. Also, monthly meetings will be held for all families associated with CLWP, to engage in conversations around planning. Carolyn Fast, Manager, Outreach and Partnership from P4P, will lead this group. It is called the Book Club and interested families should contact Theresa Terreberry at CLWP, for further information.

4. Leadership Development and Succession Planning

To ensure that an effective plan for the continuation of strong principled governance and managerial leadership is developed and enacted.

In 2013-18, discussion occurred around how to support the leadership of this organization at Board level and management, to ensure the culture and direction of this organization continues to grow based on the values outlined in board policy. Doug Cartan, consultant, provided guidance to the Board, relating to succession planning for future board members and the recruitment processes. He also reviewed the importance of the selection of the senior manager of the organization and methods to assess that position, to provide assurance, at Board level, that this leader is moving the organization in the direction the Board has given direction on. This work will continue to be a priority for the Board over the next five years. It has developed procedures for the recruitment of potential board members and is now reviewing the orientation for new board members. Policy will be reviewed to ensure the Board has clear expectations for future board members in place and to support an understanding of the Carver Governance model and the importance of the values of this organization in the decision making process at board level. Further work will occur around the future replacement of senior management positions, specifically the Executive Director, to ensure the board has a clear understanding of the process and options available to them.

5. Improved Organizational Accountability

To develop the structure, processes and practices that enable effective and efficient service delivery in a trusting work environment.

In 2013-18, Doug Cartan, consultant, provided training to management staff on the importance of accountability based management to support organizational effectiveness. This training also supported the review of the existing staff job descriptions to provide a clearer understanding of what each position is accountable for and to whom. This clarified the roles within the organization which should assist employees in understanding what is expected of them, in terms of their accountability to their supervisor and to the staff who report to them. The outcome, from clarifying the roles and expectations of the employees is the development of a trusting working relationship. This work will continue over the next five years to fine tune this process, to complete effective assessments of the work being completed by staff and to build greater understanding of the managerial practices which supports an organizational structure that is based on managerial accountability.

6. Role Beyond Government Funded Services

To plan, resource and develop a sustainable education and community development capacity that will organize and galvanize the interests and concerns of families, people with an intellectual disability, their allies, community leaders and relevant community.

In 2013-18, the focus on developing an advocacy, outreach and education capacity, was limited. The board recognizes the importance of looking beyond the services offered by CLWP. Focusing on larger issues, such as inclusive education, housing issues, poverty and access to basic services, was recognized but the development of community capacity to address these issues did not occur. The strategic plan for 2018-23 highlights the importance of this. This is a long term commitment which will require resources from outside of government funding. This goal is an over arching direction that requires the other strategic directions to support it. Building family engagement, succession planning for the board, being true to the values of the organization and recognizing that the Board is responsible for more than providing services in isolation of other community partners, are important strategies that complement each other.

The 2018-23 Strategic Plan for CLWP is an important document. It gives context to the work the Board of Directors has agreed to. It provides direction to the staff and supports decision making for the next five years. It can be assumed by the discussions from the present provincial government, that services are being assessed and funding looked at in a more critical manner. It is unclear what the impact on community social services will be. It is important that as an association we recognize that change in services will occur and the importance of working together with persons supported, families, community members and organizations, local, provincial and federal politicians must occur to ensure community living for all people is not jeopardized.

On behalf of the Board of Directors, we thank our family members, people supported, employees, community partners and everyone who has shared in events supporting this organization. 2018-19 has been an exciting year with many changes within the organization. Your support is appreciated and we look forward to continue this partnership with you in the coming year.

Submitted by:

Francine Beaudoin
President

Barbara Vyrostopko
Executive Director

Perry Wilson -Member of the Canadian Warplane Heritage Museum by: Joelene Phillips

I have had a lifelong fascination with flying ever since my sister and I took a little plane to visit my grandmother up North. My favorite part of the trip was when the pilot came over to greet my sister and me. In May, I took my passion for flying and became a member of the Canadian Warplane Heritage Museum. As a member, I took a virtual reality tour in a WW2 fighter jet!! I have returned to the museum and had lunch in the canteen and watched the planes get ready to take off. I have plans to visit the museum for different air shows and festivals throughout the year. In June, I will take my first flight in the Douglas DC-3 Dakota! (pictured behind me in the canteen).



MAY IS COMMUNITY LIVING MONTH

THEN:



Mario Geoff/Toronto Star Archives

Inside Huronia Regional Centre



Ted Dinniman/Toronto Star Archives

Huronia Regional Centre

NOW



May is Community Living month in Ontario. Community Living Welland Pelham joins associations across the Province in celebration. For over 65 years, Community Living Welland Pelham has been providing supports to people who have an intellectual disability and their families. Community Living Welland Pelham's vision is "An inclusive caring community where all people belong and have equal opportunity to participate effectively".

The Community Living Movement was built on families wanting a better life for their relatives in a time when there were few options or supports available in the community. Most of our 65 year history has been dedicated to ensuring that people live in their home community, go to regular schools, have real work for real pay and are active citizens.

Our work going forward is about all of us, it is about building a community where everyone has a space, contributes and belongs. We are asking you to support this in your everyday actions. It is only together that we can all build a better community and world for all.

Today - People have valued social roles



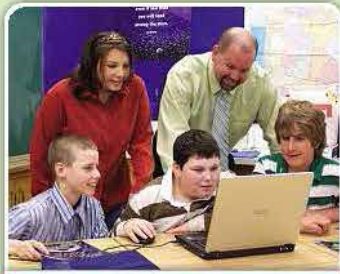
A FRIEND



A NEIGHBOUR



A MEMBER



A STUDENT



A MUSICIAN



AN EMPLOYEE



A VOLUNTEER



PARTNERS

Cheers Dwayne!

Remembering Dwayne McClentic by: Deb Richards and Theresa Terreberry

It is beyond words what an incredibly important role Dwayne played at Community Living Welland Pelham. Dwayne was a full time 20 year employee who was the first person to greet someone when they walked in the door and was the voice that responded when a call came in. Dwayne wasn't just the voice and face, he was without a doubt, extraordinary at doing his job. Over the years people would make comments like, "It is amazing that you have such a pleasant person answering the phone." "Who is that man that answers the phone? He is incredible." "I wish we had Dwayne to answer our phone" "He is always so happy, it makes my day." If you needed something done, you could always count on Dwayne to get to it quickly and efficiently. He was the go to person.

Dwayne loved babies and children. If there was a baby in the office you could be guaranteed that Dwayne would be one of the first people to hold the baby. He always had treats or a book to give to the younger children when they came in. Kind and giving, that was Dwayne.

Dwayne loved Bingo!, he could be found there during week nights or on the weekend. If you wanted to know what the jackpot was all you had to do was ask Dwayne. He also made sure to let you know when he won at Bingo. He was not a stranger to the bingo hall, the staff or the other regulars.

If there was an event going on for Community Living Welland Pelham you could be guaranteed to see Dwayne volunteering. He also played a big part behind the scenes. He did an awesome job contacting businesses and getting donations for the dinner dance and the golf tournament. He was a great sales person. We would tease him that he missed his call in life.

Dwayne was a great brother, uncle, friend, co-worker. He was kind, quick with a joke, someone you could always count on, he was a good person.

What a wonderful world this would be if there were more people like Dwayne. Dwayne will always be missed and be a part of Community Living Welland Pelham.



Community Living Welland Pelham Board Policies.....Ends Statements

INDIVIDUALS HAVE A SENSE OF WELL BEING

My Self - Who I am as a result of my unique heredity, life experience and decisions.

People are connected to Natural Support Networks

People have intimate relationships

People are safe

People have the best possible health

People exercise rights

People are treated fairly

People are free from abuse and neglect

People experience continuity and security

People decide when to share personal information

My World - Where I work, socialize, belong or connect.

People choose where and with whom they live

People choose where they work

People use their environments

People live in integrated environments

People interact with other members of the community

People perform different social roles

People choose services

My Dreams – How I want my life, self and world, to be.

People choose personal goals

People realize personal goals

People participate in the life of the community

People have friends

People are respected

Hey, You know me! - Remembering Danny Lostracco

by: Laura Haslam

If you spent any time in Welland then I am sure you know Danny and have had a conversation with him about sports or more specifically the Montreal Canadiens. Danny was a big fan of the Canadiens and loved a good argument about the Habs being a better team than the Leafs. Danny never missed a Habs game, he was a true fan.

Danny lived with his friend Andy for 20 years, and if you didn't know better you would think they were brothers. Listening to the two of them joke and bug each other would make anyone laugh. Their loud banter and pokes at each other were hard not to laugh at and join in on.

Dileo, Dan's brother shared a strong and loving relationship with him and they supported each other throughout Danny's life.



Danny was a proud Italian and enjoyed his heritage; he spoke Italian with family and appreciated a good gnocchi dinner.

Danny was a caring thoughtful man and in return he was loved by so many family and friends. To know Danny was to love him. I think of Danny often and miss him greatly.

Remembering Joe Zucchet

By: Justina McLachlan



Joe was a strong man, not only by force, but by determination, perseverance, self-advocacy, and heart. He was a charmer who liked to look his best. He had that notorious devilish grin, and was always up to something. When things were quiet you knew you should probably find out what project Joe was up to. Joe always kept everyone on their toes, and knew something about everything, always having advice to all of life's problems. Joe was a caregiver, willing to lend a hand to those he loved. Family was the most important part of Joe's life, and he was proud of his Italian heritage. Joe loved to be a part of his community and was known to many people in his neighbourhood. Joe had a great sense of humor and loved to joke around. He enjoyed a good debate, and stood strong on his opinions. He was always so

generous with compliments to those he loved and gave praise where praise was due. Gaining his friendship was quite a simple formula. The way you treated him is exactly how he would treat you in return. He is someone that none of us will ever forget. The advice Joe would want us all to remember is to believe in yourself, never give up, and take that shot of moonshine.

The life and accomplishments of Susie Fountain

From her celebration of life by: Theresa Wedekind

I will try to describe the shared feelings of love, devotion and admiration that was felt towards Susie by her family and friends.



What is it that we remember when we think of Susie?

I think everyone who knows Susie would agree with me on this.

Susie was funny, with sheer will and stubbornness keeping her going; she never lost her sense of humour.

Everything needed to be done on her time and when she was ready. Some people may say that was stubborn, but the reality was Susie knew what was best for her.

Susie was a good hearted person who truly loved helping others.

She was the mother of the house. She was a warm, compassionate and vibrant woman who always went out of her way to help others. If you came in from outside, she would say hi to you and touch your hands to see if they were cold. Just like a mother with her gentle touch, she would take care of you and warm up our hands.

She was always looking out for everyone. Susie loved to go shopping. She took an interest in garage sales items, and she would go out all day if she could looking for unique new treasures. Susie was a beautiful lady and she loved

having her nails and hair done or getting a new outfit. She would love showing off her nails, her hair or her newest treasure she bought.

We can't forget when she and her friends would spend an afternoon hanging out at her place, making a variety of different crafts and sharing coffee/tea and cookies or whatever goodies Susie had planned. She also enjoyed spending time with her close friend Arthur, whether it be going out for supper or having Tim Hortons together. She also loved cooking by trying new recipes, making homemade meat balls for spaghetti, or baking cookies and pies.

Susie loved her family. She was always talking us about them, and the time she spent with them. Susie loved when they came to visit or she went to Toronto to see them. She would talk about good times with her family. She was a proud and dignified woman who had a passion for life.

Susie sang beautifully, filling in words with her own unique touch. All the memories we have shared with Susie will be cherished. Susie will forever live in our hearts. She will be missed by her wonderful and caring family as well as her friends that she lived with; Tim, Irene and CarrieAnn.

In memory of Caroline Dyck

by: Sharon Dam



If there is a phrase that sums up Caroline, it is young at heart. Caroline always loved to remind me about how age is just a number and feeling young and free was her mantra! We sadly lost Caroline at the young age of 53. Caroline will be fondly remembered as being a fiercely independent woman.

Caroline had a true love for the arts and horticulture. She made sure to use her green thumb at work by taking great care of all the plants in her work place. She was right on top of letting others know about the plants and giving advice to help keep them growing and blossoming.

Caroline was a friend to many, a daughter and a sister. Caroline had a great appreciation for her family and made sure she stayed near to them, sharing a very close relationship with her parents Carla and Ebe. Caroline spent her earlier years travelling a lot with her family. One of her favorite places to visit was Nashville, Tennessee where her sister lives today. Caroline's artistic skills began at a very young age and much of her art work is still kept and cherished by her family. Her art work truly showed her creativity and how she preferred to focus on all things bright and beautiful. Caroline truly had a love and appreciation for nature and the beauty of things.



Year in Review

Residential Alternatives:

At present, there are 130 people supported through residential options-Group Living, Supported Independent Living (SIL) and Support Homes. Over half of the people supported are living in SIL or a Support Home with a family or roommate. Supported Independent Living is an individualized approach for people who want to live on their own or with a friend in their own home. In contrast, Support Homes provide a setting where people choose to share a home with a family or friend who provide assistance across a variety of interests. This option provides a flexible and individualized approach for people who prefer the security of living with someone but do not want to live in a staff supported home.

With the development of the SRV study group, we are building knowledge in supporting people in having valued social roles and the awareness to ultimately change the culture of the agency. There has also been a focus on enhancing our Lifestyle planning

process and ensuring plans are based around meaningful days and based on person's interests. Plans are "living documents" that are resources for staff and family members in providing supports. Continual planning will ensure goals are being developed, facilitated and reached with a focus on valued social roles. Extensive training to ensure goals are specific, measurable, attainable, timely and realistic has been provided.

Sadly, over the last year Sylvia Dolinar, Susie Fountain, Bunni Hamilton, Dan Langlois, Danny Lostracco, Andrea Collins, Joe Zucchet, Caroline Dyck and Dwayne McClentic passed away and are missed every day by the many people they knew. We continue to grieve and will not forget.

Congratulations to Amy Norman who has joined our Adult Services Supervisory Team. She has been a positive addition to our management group. Starting as a student, Amy has been part of our Community Living family for over 18 years. Amy brings knowledge, respect, creativity and leadership with over 15 years experience as a Senior Support Worker.

In keeping with our values, we

recognized the importance of continuity in people's lives. To support this continuity, we created ten Job Constant positions within group living. This has also provided staff with an opportunity to further their career at Community Living Welland Pelham.

Employment Services:

The Community Living Welland Pelham Employment Services is an approved Ontario Disability Support Program service provider (ODSP –ES).

We continue to assist individuals in the Niagara Region who have barriers to employment and require assistance to find and maintain competitive work. People who have worked past 13 weeks are then eligible for the CLWP-ES team to continue its support for a further 33 months. During the 33 months, we are required to provide on-going services to individuals, which include finding new employment opportunities, on site job coaching, job maintenance support and updating resumes.

We assist individuals with their resumes, cover letters, the typing of work references, as well as post interview follow up. Time is spent on line doing job search skills, providing information on how to tap into the hidden job market and providing local labour market information. We job develop on behalf of, and with individuals, by connecting with employers. We work with individuals to ensure they are well prepared for their job interviews, accompany individuals to job fairs, schedule and attend community based work, skill development, such as WHMIS/GHS, Employment Standards Act, cash register training and Safe Food Handlers certification and so much more.

We continue to build strong community relationships with employers and community partnerships by attending the annual Niagara College Employment Counsellor Breakfast, Chamber of Commerce events such as Business after 5 events and breakfast meetings. We attend bi-monthly Regional Job Developers meetings, Niagara Employment Network meetings and Literacy Link meetings.

Last year we successfully assisted 9 individuals in securing new

employment. We secured an additional 20 positions for individuals who wanted to change jobs or their positions had ended for one reason or another.

We attended two community events recently. One was in the evening on March 20 with Mark Wafer, who presented the business case for hiring people who have a disability. The second event was on June 4th with Louie DiPalma, Vice President, S.M.E. Programs with the Ontario Chamber of Commerce. He presented on the “Discovery Ability Network”. This is a computer based hub supported by the Provincial government that employers can use to locate employees who have a disability. These are set up in different locations/regions throughout Ontario and are suggesting that one be set up for the Niagara Region.

On February 12, 2019, the government announced that Ontario is transforming its employment services to help more people find and keep quality jobs and increase the number of businesses finding the right workers with the right skills. The ministry is modernizing

the system by creating a new competitive, local service delivery model that integrates social assistance employment services into Employment Ontario. A competitive process to become employment service system managers will be open to any public, not-for-profit and private sector organization, as well as consolidated municipal service managers and district social services board service managers. The government will be implementing changes to Ontario’s employment services gradually, starting with three prototypes in the fall 2019. We are not sure what the impact of these changes will have for CLWP-ES.

Community Participation

Community Participation continues to evolve around the interests of the people who wish to be involved in their community. Supports are organized throughout Welland to explore individual interests for employment, volunteerism and leisure. Partnerships continue to be fostered with the Welland Legion, Redeemed Goods, New to You, Meals on Wheels, Goodwill (Literacy class), Humane Society

and Therapy Tails.

The Welland Wellness Centre continues to be a good source to meet people from our community with similar interests, such as, scrapbooking, music, knitting, painting, billiards and computers. The Niagara Centre YMCA continues to be the home to the Welland Trotters with this year's annual All-star tournament being held at the new Meridian Centre in Fonthill with the goal of building a solid relationship to promote Community Living in Fonthill.

Orchestrum continues to grow in popularity. Several of the members who enjoy performing, have been on tour across the region to share their talents. The Tuesday music session has increased in size and there are on-going requests to join.

We Act continues to provide social opportunities for youth throughout the city. Monthly events are hosted to connect the youth of Welland at Youth Innovations. Last year evenings for youth included going to the movies, video game tournaments and attending local sporting events.

Competitive employment

continues to be a struggle and efforts to provide supports leading up to work, is being explored. Ideas, such as, in house classes, work readiness and trial placements are part of these discussions. Contract work through Shively Bros. is managed at Shaw St., as well as, individual pursuits like scrap metal, recycling and the selling items on auction sites to satisfy people's desire to earn an income.

Volunteer efforts continue to be popular to help people develop personal interests, as well as, work skills that will help them to become more competitive in the work force. The Habitat for Humanity Re-store, Community Support Services, Main St. BINGO, are examples of positive experiences for several people who were recognized for their efforts at Volunteer Appreciation events.

Children's Services:

Children's Services promotes the development of children from birth to 6 years of age who experience early developmental difficulties and are at risk for future learning concerns in school. Resource Consultants provide

specialized supports to ensure that children experience success within a fully inclusive child care centre. Services are individualized and supports are provided in a family-directed approach and delivered to meet both the needs of the family and the child's.

Children's Services provided supports to 140 children and 130 families this past year (2018/2019). We are currently supporting over 100 children and provide services to over 22 child care centers in Welland, Pelham, Port Colborne, and Wainfleet. Children's Services provided Bilingual Resource Consultant supports to 31 children and 8 French child care centers in the Niagara Region this past year. Our Resource Consultants also continue to provide supports on a monthly basis to all of the Ontario Early On Centers within our catchment area as well as supporting children in licensed Childcare Before and After School programs.

Children's Services continues to have a positive relationship with the District School Board of Niagara and the Niagara Catholic District School Boards as well as with the French School Boards Conseil Scolaire Viamonde and Conseil Scolaire Catholique

MonAvenir. Our yearlong transition to school process continues to be facilitated in a seamless manner for children and their families. Children's Services staff also work in partnership with Family Support Coordinators to ensure a smooth transition of services for families in our program into the Family Support program. Children's Services staff have participated in several valuable Professional Development opportunities throughout the year to keep ourselves current and knowledgeable in this field, so as to ensure a high quality of services and supports to the children and their families. The bi-monthly Resource Consultant Network is an integral part of our ability to acquire ongoing and relevant professional development. In turn Resource Consultants are able to share their expertise with our community partners by providing numerous Professional Development and training sessions throughout the year to the child care centers and families they are involved with. The Resource Consultants continue to foster positive relationships with our many community partners who they

work collaboratively to support children within their child care placements. This year we have also had Resource Consultant Students participate in our program through Seneca College placement program. Children's Services staff continue to have the pleasure to participate in many fundraising events for CLWP.

As we look to the future, Children's Services continues to work on providing families with the tools and knowledge they will require to empower them early on so that their children can continue to be provided with inclusive services even after they have left the preschool program. We strive to prepare families to be the best advocates for their young children as they transition into the school system. We also continue to support Family Engagement and the Partner's 4 Planning initiatives within our program so that families may have the opportunity to become engaged from the onset with other families and community resources. This supports families in becoming stronger advocates for their children in the future.

Professional Development:

- How Does Learning Happen -P.D
- RIRO Resilience Training- P.D
- Resource Teacher Network-P.D
- Early Childhood Resource Teachers Network of Ontario-PD
- Accessible Education for Children with Disabilities and the Duty to Accommodate-P.D
- Supporting Children's Mental Health P.D
- Understanding, Preventing and Responding Effectively to Challenging Behaviour in Young Children-P.D

Family Support Services and Community Access

Family Support and Community Access Coordinators provide supports and services to families who have a relative with an intellectual disability and reside in their home. Supports are provided to 139 adults and 118 children. The supports and services offered include:

- Assisting families in accessing Special Services at Home, PASSPORT, Assistance for Children with Severe Disabilities, Medically Fragile Dollars, and Ontario Disability Support

program

- Providing a case management support and assisting families to liaise and connect with other community agencies
- Supporting families in school advocacy issues, including transitional age planning (TAY)
- Providing the administrative supports related to Ministry individualized or direct funded supports (PASSPORT, SSAH)
- Providing crisis management for families and their family member

We are excited to be embarking on a new project in partnership with Partners for Planning (P4P). Carolyn Fast, Manager of Outreach and Partnerships is the lead on this project. Six families, who have children ranging from 3 years old to 26 years old, will be provided with the opportunity to engage in planning with their son or daughter over the next year. Carolyn will work with the individual in creating a plan, as directed by the individual, and supported by the family. Throughout the process the family will be engaged in learning a planning framework that can be adapted throughout their son or daughter's life. This project will also involve the Family Support Coordinators who will share their knowledge of the family

and individual and have the opportunity to learn more about the planning process through Carolyn's teaching and mentoring.

P4P will offer a monthly book club where participants will read and discuss the book Safe and Secure, another planning resource. Feedback has been very positive and individuals are involved in new opportunities that they dreamed about.

This project supports families in planning, dreaming, thinking outside of the box, etc., which has been the focus of Family Support and Coordinated Access Coordinators over the years. Family Support and Community Access Coordinators continue to focus on connecting with families and with their relative living at home, to identify families who will be our leaders, who will come together and empower each other and are willing to share experiences with other families. Although, our role is being a service provider, we have so much more to offer to families. It is important for families to recognize that we are a support, a resource and can support family members in developing community connections. More focus is needed on "community

does it best". Strategies outside of the formal services need to be developed with families when meeting with them. We are looking forward to an exciting year ahead, as we continue to develop new ideas and strategies to connect with families.

Family Support Coordinators and Community Access Coordinators are dedicated staff and are extremely committed to their work and to their families.

The Maintenance Department:

Currently, properties owned and maintained by CLWP remains at 24 residential settings, plus locations on Sutherland Ave., Shaw St. and a unit inside the Seaway Mall. CLWP owns and maintains a fleet of 28 vehicles. A 2019 Dodge Caravan with a wheelchair conversion was added this year to our fleet, giving us a total of 5 mini-vans which have been converted for people who require accessible transportation. We are continuing our efforts to accommodate the trend where individuals prefer transportation in a converted mini-van over the large bus-style wheelchair vans.

Employment Service's has continued with the contracted work of cleaning the vehicles and providing cleaning services on a fee for service basis. I extend my thanks to the team for doing an excellent job.

Glen Sykes continues his valued role as the part-time maintenance staff. Glen celebrated a big milestone this year, reaching his 45th year of service with CLWP. He has been a vital part in the continued success and growth with the maintenance department. Congratulations and thank you Glen for all your hard work this year and the previous 45.

Murray Burtch continues his much appreciated efforts maintaining the properties for CLWP. His hard work and efforts keeping our properties safe and looking good is extremely appreciated.

Health and Safety:

The culture of safety at CLWP meets and at times exceeds the standards expected from the Ministry of Labour and WSIB. The JHSC/Reps meet quarterly to review policies, Hazard reports, Incident reports and make recommendation for improvement.

A main focus for this year was the finalization and training requirements for WHMIS/GHS standard and improvements. JHSC/Reps, SSW's, Weekend Leaders and Supervisors, all received training to ensure the requirements for WHMIS/GHS within each location. The 3 CPI trainers attended an upgrade refresher allowing for Enhanced training for our staff, as well as, 2 staff attended Mask Fitting Training to provide proper fitting to CLWP staff.

The Fire Department conducted observed fire drills at each location to ensure our training and success in assisting people to evacuate during an emergency. The Fire Prevention team reported that CLWP has shown consistent improvement in this area and we satisfied all the requirements.

All staff continue to receive training annually in CPI, Emergency First Aid and the Health & Safety Refresher. A Staff Appreciation Luncheon for Health & Safety Reps was organized to thank everyone taking on this additional responsibility.

Summer Camp:

CLWP is entering into our 12th year of partnering with the City of Welland Summer Day Camp. This partnership offers an inclusive camp opportunity to children who have an intellectual disability, to foster friendships and to be a part of a typical camp and all the great fun and opportunities it offers. The camp operates through the Welland Recreational Department. CLWP provides additional staff to the camp staff core. CLWP provides training to the staff as well as one to one support to children who require that level of support. The funding for these supports is through the Canada Summer Jobs program.

This camp has proven to be an enriching experience for all children with this partnership in place. The hope is to continue this partnership with the City of Welland while meeting the goals of CLWP for accessibility and inclusion. We continue to see an increase in the number of children who attend the camp. This past year we had 20 children attend camp which is the highest number of children since our partnership began. Families have shared that the camp experience is very valued and the support

that is available for their child is an essential part of that success.

CLWP thanks the City of Welland for its ongoing commitment to these goals and the positive working relationship they have established with our agency over these past 11 years.

We would also like to thank the Niagara Community Foundation and The Harry Foster Foundation for their financial support towards this Summer Camp Partnership.

Yes (Youth Experiencing Summer) 2018

This summer, 11 youth aged 13-21 spent their summer with YES! (Youth Experiencing Summer) The purpose of YES is to support youth to make meaningful connections within their community and to meet up with other youth in our area. Seven positions were secured through Canada Summer Jobs to provide supports throughout the summer. A important focus of YES was the use of community spaces. As in previous years, Bullett Proof Sports Park was an enjoyable and supportive environment

where we were able to engage in numerous athletic activities with each other and community members. Many of the youth and support workers also enjoyed participating in the Welland Trotters basketball league at the YMCA.

YES regularly visited Maple Park Pool, St. George Park, Thorold Community Pool, two branches of the Welland Public Library, the Welland YMCA, and Youth Innovations in the Seaway Mall. Youth Innovations proved to be a favourite hang-out for participants, as was the Seaway Mall branch of the library and the Humane Society Cat room. The connections formed during the summer, ultimately made the summer fun and memorable for everyone involved.

We would also like to thank the The Harry Foster Foundation for their financial support towards our summer YES Program and the Branscombe Family Foundation for their continued support of We:Act.

Staff Training:

- Social Role Valorization- one day session introduction
- Social Role Valorization Study Group-Implementation Project
- Pryor Learning Seminars-Staff to Supervisor, How to Deal With Unacceptable Employee Behaviour, Understanding, Analyzing and Using Financial Statements
- Compassion Fatigue for Caregivers
- Mental Health First Aid Training-22 employees Certified
- Mental Health Department-sessions on “have the Talk” assisting others experiencing mental health issues and “Taking Care of yourself the Caregiver”
- Conversations That Matter-online video training
- HR Downloads-online video training
- Train the Trainer-Mask Fitting Re-certification
- CPI instructor re-certification
- OASIS-conference and seminars including Mentorship and Succession Planning and Workplace Learning Guide for Middle Managers
- Anti-Human Trafficking Training
- First Aid/CPR

- Partners 4 Planning
- How Does Learning Happen Ontario's Pedagogy for the Early Years
- Autism Spectrum Disorder and Sensory Processing Disorder
- SeeSaw Phase 1 & 3 Supporting Emotional Health and Wellbeing
- Inclusion Workshop

Memberships & Committees:

- Advance Care Planning
- Canadian Association for Community Living
- Chamber Of Commerce
- Coalition for Inclusive Education
- College of Early Childhood Educators
- Comite Petite Enfance (Francophone Early Childhood Committee)
- Community Living Ontario
- DENN (Diversity Employment Network of Niagara)
- Developmental Service Sector -Niagara
- Early Childhood Community Development Centre
- Early Childhood Resource Teacher Network of Ontario Committee

- Family Home Provincial Coordinators Association (FHPCA)
- Family Support Workers of Ontario
- Francophone Children's Committee
- French Language Services Committee.
- French Language Services Network in Niagara
- Inclusive Child Care Support Committee
- Inclusive Childcare Support Committee
- Inclusive Education
- Individualized Funding Coalition
- National Association for Dual Diagnosis
- Niagara Child Care Sector Executive Members Committee
- Niagara Human Resources Committee
- Niagara Region Resource Management Group
- OADD – Ontario Association on Developmental Disabilities
- OASIS – Ontario Agencies Supporting Individual's with Special Needs
- ODEN -Ontario Disability Employment Network
- Provincial Executive Directors Coordinating Committee

- Provincial Network's Human Resources Strategy for Developmental Sector
- QCCN-Sub Committee regarding the Development of the Inclusive Reflective Tool
- Regional Family Home Coordinators
- Regional Respite Advisory Committee
- Resource Teacher Network
- Rotary Club of Welland
- SEAC (Special Education Advisory Committee) - Niagara District School Board and the Niagara Catholic District School Board
- Urgent Response Mechanism Group
- Women's Place South Niagara

Fundraising:

The association would like to thank everyone who helped support our fundraising events and make it another successful year. It is important to not only raise money but to have the opportunity to get our members, families, staff and the larger community involved for some fun and fellowship.

The Kathy Tweedy Memorial Golf Tournament:

Had another successful year and raised over \$14 000.00 Thank you to all our sponsors, golfers and people who donated prizes.

The Annual Dinner Dance and Silent Auction:

was sold out again last year. We raised over \$15 000.00. This would not be possible without the many donors and volunteers who put this event together. A special thank you to Roger Kucy for his continued support and leadership.

OLG - Bingo:

Community Living Welland Pelham hosts a charity bingo at the Main Street Gaming Center 2-3 times a month. A portion of the revenue is donated back to the association.

Students and Volunteers:

Niagara College continues to be our greatest source of co-op students and volunteers through the Educational Assistant, Recreation and Leisure/ Recreation Therapy and Social Services Programs. We have also benefitted from students through

the Brock Nursing Program.

Scholarship Report:

Community Living Welland Pelham was pleased to be able to continue to offer scholarships, which were shared among the successful applicants from high schools in the Welland Pelham area. They were awarded to students who will be furthering his/her education in a field related to advancing the inclusion of people with disabilities. The scholarships were awarded to the student(s) that best demonstrated the inclusive values of Community Living Welland Pelham and were not based solely on the applicant's academic standing.

The following students were awarded with scholarships:

Notre Dame
Ethan Boc - \$750.00
Lillian Culp - \$250.00
Emlyn Toner - \$250.00
Geana Szockys - \$250.00
Meagan Rynberk - \$250.00

Jean-Vanier
Mikayla Lafontaine - \$1000.00

Accreditation Update:

Much of the work this past year was working on the Basic Assurances® System. Each Factor group is tasked with developing Guiding Principles for their Factor and to then consider a plan to monitor probes identified within their Factor.

As a reminder, the Factors include:

Factor One: Rights Protection and Promotion
Factor Two: Dignity and Respect
Factor Three: Natural Support Networks
Factor Four: Protection from Abuse, Neglect, Mistreatment and Exploitation
Factor Five: Best Possible Health
Factor Six: Safe Environments
Factor Seven: Staff Resources and Supports
Factor Eight: Positive Services and Supports
Factor Nine: Continuity and Personal Security
Factor Ten: Basic Assurances® System

We continue to ensure we are updating documents in support of the probes within each factor. It's also important that we look at

results of interviews. For example there were 25 interviews this year in residential services which indicated we did well in the area of keeping people safe, free from Abuse and Neglect, supporting people to contest decisions we make (treated fairly), to name a few. Our goal is to be able to make decisions with people we support, both on an individual basis as well as organizational, based on these interviews. In addition, we have been exploring ways to ensure Outcomes Interviews occur a cross all the people we support so we have a broader measure of where improvement is needed, what we are doing well, and where we need to do better.

CQL has offered a number of Webinars this past year which support maintaining our credentials as trainers and interviewers.

Every new employee that is hired by CLWP is involved with a detailed orientation with the agency. Part of that orientation includes having discussions about our Core Values which includes our Mission and Vision, the 21 Outcomes, Rights and Social Role Valorization among other things. We also discuss MCCSS's "A Guide

to the Regulation on Quality Assurance Measures" as this is a Ministry requirement.

The Council on Quality and Leadership (C.Q.L.) accreditation promotes excellence in person-centred services and supports, that leads to increased quality of life. It's about continuous improvement in the organization. It is about giving the organization the tools to support people in gaining the good things in life. See <http://www.c-q-l.org/> for more information on the Council. For further information in this process or you wish to be involved, please contact Andrew Howcroft.

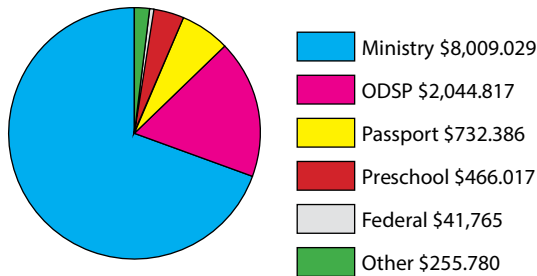
FINANCIAL:

In 2018-19, Community Living Welland Pelham provided services in the following areas: Residential, (Group Living, Family Home, Supported Independent Living), Community Participation (Leisure, Employment, Family Support), Children Services (Preschool Consultants), Individualized Funding (PASSPORT, Special Services at Home), Summer Supports, Volunteer and Advocacy. These services operate under an elected volunteer Board of Directors. The

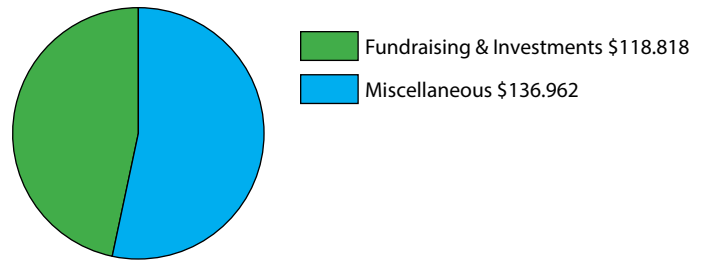
board receives an audited report from Bridgman and Durksen, Chartered Accountants which is submitted to the funding government bodies (Regional, Provincial, and Federal) for their review.

The majority of the funding for Community Living Welland Pelham is received from the Ministry of Children's, Community and Social Services (MCCSS). Other funding sources are the Region of Niagara, which supports consulting services to preschool, the payment from adults who are receiving services, federal grants for summer service and fund raising income. It should be noted that there has not been an increase to the base funding for services for over six years. The commitment by the previous government to support a three year enhancement to developmental services has not been supported to date by the Conservative government. There was no deficit in the 2018-19 fiscal year.

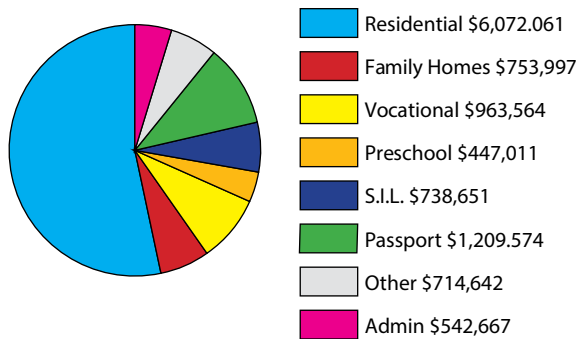
Funding Sources 2018-2019
\$11,500 Million



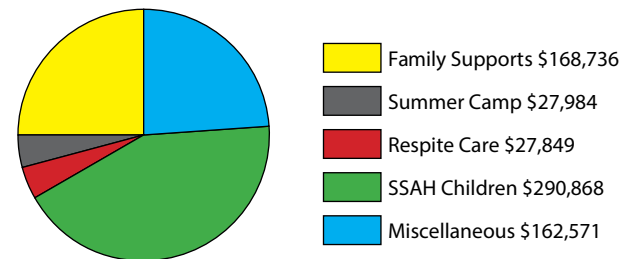
Other Funding Sources 2018-2019
\$255.8 Thousand



Expenditures 2018-2019
\$11.442 Million



Other Expenditures 2018-2019
\$0.68 Million



Acronym Legend

MCSS - Ministry of Community and Social Service

S.I.L. - Supported Independent Living

SSAH - Special Services at Home

ODSP - Ontario Disability Support Program

In memory of Jules Daniel Romeo Langlois

by: Kelly Dykstra



Jules Daniel Romeo Langlois “Dan”, and his large family lived many years in Smooth Rock Falls. Unfortunately, Dan grew up in a time where families were encouraged to have their loved one live in an institution. Dan lived at Huronia Regional Centre for many years before moving to Welland. Dan brought with him a love for the outdoors. He enjoyed going for walks and fishing

on Merritt Island with his friend John and John’s brother George.

Many a summer was spent at his friend John’s trailer with lots of campfires and barbecues. Along with spending time at the trailer, were many days at the beach. Nothing beats having a Caesar in the lounge chair and the hot sun.

Dan was a “Foodie” and loved all things food... except the cooking. When he retired, (and not outdoors or at the trailer), he had his “spot” on his leather couch and enjoyed watching The Food Network.

Dan struggled with his health for many years and we sadly lost him in February of this year.

Dan is very much missed by his friends and neighbours and we’ll remember him always.



In Loving Memory of Andrea Collins

by:Chelsea Lavigueur

Andrea will be remembered as a beautiful lady. We talk about and remember you so fondly every day. Andrea was such a beautiful and incredible woman. She brought joy and love to many people in her life.

I was blessed to meet Andrea and worked with her for many years and was lucky to be a part of her life. It is difficult to capture how amazing and even more difficult to express how missed she will be. Andrea, had the most stunning smile and kind heart. She had this infectious spirit and a great sense of humour. She loved horror movies and had this marvellous laugh when she found something funny. Andrea loved spending time with her friends and being outdoors. She loved adventures and travel. We enjoyed many road trips together and Andrea loved being on holiday with her friends, floating in the pool in the sun. Andrea also loved quiet and peaceful afternoons on her back deck. Andrea was very close with her friend Bob and he misses her very much and talks about her often. Andrea expressed herself in so many ways that she truly connected with people.



“There are some who bring a light so great to the world that even after they are gone the light remains”. That’s Andrea, so bright, her light remains in all the people blessed to have known her.

In Loving Memory of Bunni Hamilton

by:Chelsea Lavigueur



Bunni passed away suddenly on Christmas Day. Christmas was her favourite holiday. Christmas will not be the same without her contagious excitement and love for the day. Bunni is dearly missed by her family and friends.

There are memories of Bunni everywhere; she loved music, singing and dancing. Hearing certain songs flashes images of her singing along, smiling. She was an adventurer, and grew up loving to horseback ride, cruising with her dad in the sidecar of his motorcycle and spending time at the ocean with her family. She also loved roller coasters and other exciting rides. Bunni was definitely a thrill seeker.

Bunni was a spunky woman who loved to joke around and tease you and to laugh. She was a huge fan of Florida. She travelled to Florida as often as she could. The last trip to Florida was incredible, Bunni enjoyed every day to the fullest. Bunni had such a wonderful time. We will cherish those memories always.

“Your life was a blessing, your memory a treasure, you are loved beyond words and missed beyond measure.”

In memory of Sylvia Dolinar

by: Tiffany Beverly

Sylvia was a self-determined, independent and private women, who had a sense of humour and enjoyed carefully chosen friendships. Sylvia was probably one of the most independent sure minded women that we knew. Sylvia knew what she wanted and when she wanted it. Sylvia had a very dry sense of humour and had no concerns mixing things up by dropping a few torrid remarks here and there.

A few of those closely chosen friendships were with Claudette and her husband Mike as well as her relationship with the Pattuwi's. Claudette, Mike and Sylvia would enjoy lunches at their home and then spend the afternoon working at their crafts. Claudette and Sylvia's friendship was a long one. They started their friendship when a few ladies got together for bowling and then it developed into a love of different types of art and crafts and leisurely afternoon lunches.

Sylvia meet the Pattuwi's in early 2010 and built a relationship with them and they soon opened their home and family to Sylvia. Sylvia became a very important part of their lives, as well as, to the many people who came and went from Susantha's home business.

Sylvia had a little bit of an adventurous side which she showed by enjoying some R & R throughout Ontario, vacationing at cottages and resorts. She looked forward to relaxing by the beaches and pools. She really enjoyed ladies days in Toronto for lunches and taking in a musical or two. Jersey Boys brought out the dancing spirit in her where she was up dancing in the aisles in the theatre to their music.

Sylvia was a lovely woman who will be missed by many.



Community Living Welland Pelham Board Policies.....Ends Statements

The community welcomes and appreciates diversity.

The community recognizes the diversity of all people, our need for relationships and the richness that comes from inclusive communities and the contributions that all people make.

The dignity and self – respect that people enjoy in their respective communities are the result of sharing and shouldering the responsibility of welcoming and supporting all members of the community without discrimination.

Fulfillment of this responsibility will mean that the community provides the necessary resources and supports so that people can share in all aspects of community life.

Members of Community Living Welland Pelham are connected and informed.

Members are individuals who join Community Living Welland Pelham thereby entitling them to democratic rights and privileges outlined in the Association By– laws.

Members have input into how the organization is governed.

When families and friends formed the Association they were united by their common vision of a community which would welcome all of its citizens. Today individuals purposefully coming together as members are actively engaged in promoting this vision and remain the strength of the association. By knowing and supporting one another, members provide expertise to each other and to the community regarding its ability to welcome all citizens.

Community Living Welland Pelham - Inclusion Award

One of the ways we celebrate our community members is through our Inclusion Award. This award is presented in recognition of excellence in the practice and commitment to inclusion. It is presented to an individual or organization who:

- Recognizes that individuals can contribute to and fully participate in their community
- Motivates and inspires others to embrace the inclusion of all people in the community
- Is dedicated to improving the quality of life for people
- Serves as a role model in fostering the values of equality, integrity, dignity and respect.

During our 65th year, we wanted to honor our past recipients for making our community more inclusive.

2007 – Barbara Vyrostopko – Community Living Welland Pelham

For dedication to Community Living Welland Pelham and the Rights Respect and Responsibility Project (3R's)

2008 – Melissa Purdue – Wendy's Restaurants
For inclusive hiring practices.

2009 Wendy Perry – McDonalds Restaurants
For inclusive hiring practices

2009 – Doug Miller – Silverdale Gun Club
For creating an accessible gun club for a gun enthusiast who used a wheelchair.

2010 – Dr. Dorothy Griffiths – Brock University
For her work with Brock University, Community Living and the Human Rights 3rs Project

2012 – Mike Knapp – Mike Knapp Ford
Rotary at Work – Creating inclusive work places and speaking to other business leaders about the benefits of doing so.

2012 – Deb Zahra – Boston Pizza
Rotary at Work – Creating inclusive work places and speaking to other business leaders about the benefits of

doing so.

2012 – Cheryl Lapalme – Ye Olde Squire

Rotary at Work – Creating inclusive work places and speaking to other business leaders about the benefits of doing so.

2013 – Michael Jacques – Inclusion Ambassador
Promoting Inclusive Schools by sharing his story

2014 – Sharon Phillips – Blessed Trinity
For creating an inclusive school community

2014 – Tim Vander Weider – Pelham Fire Department
For welcoming an honorary member to their team.

2014 Kyla McMahon – Student – Notre Dame
For promoting inclusive school community

2014 – Jacob Campbell - Student – Notre Dame
For promoting inclusive school community

2015 – Mark Malloni – Urge to Purge

For creating an inclusive work place

2015 – Cyril Warren – Community Member

Creating a welcoming and

inclusive environment at the YMCA

2017 – Scott Bullett – BP Sports Complex

For making sure everyone has an opportunity to participate

On behalf of Community Living Welland Pelham, we would like to thank our past award recipients and everyone who makes our community a more welcoming and inclusive place.



Donors 2018/2019 (\$100 + Donations)

Alex Pettes
Allison Napper
Angela Vjacovic
Barb Vyrostko
Bernard MacDougall
Boggio Pharmacy
Boston Pizza Welland
Brenda Bourgion
Bruce Herdman
C.I Investments
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Suzanne Melville
Vatixis Investment Managers
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Ventresca, Felix and Dolores
Verge Insurance
Welland Triathlon
Wellbridge Engineering
Zoretich Wealth Management

***Thank you to all
of our donors!***

Community Living Welland Pelham Board Policies.....Ends Statements

POLICY TITLE: FAMILIES AND CHILDREN HAVE A SENSE OF WELL BEING

My Self

- Children and their families are connected to natural support networks.
- Children have intimate relationships.
- Children are safe.
- Children have the best possible health.
- Children and their families exercise rights.
- Children and their families are treated fairly.
- Children are free from abuse and neglect.
- Children and their families experience continuity and security.
- Children and their families decide when to share personal information.

My World

- Children and their families choose where and with whom they live.
- Children and their families choose developmental, academic and/or vocational priorities.
- Children use their environments.
- Children live in integrated environments.
- Children interact with other members of the community.
- Children perform different social roles.
- Children and their families choose services.

My Dreams

- Children and their families choose goals.
- Children and their families realize personal goals.
- Children participate in the life of the community.
- Children have friends.
- Children and their families are respected.

**EVER TO BE
REMEMBERED**

Danny Lostracco – September 13, 1940 – January 18, 2019
Dwayne McClellent – May 27, 1972 – May 21, 2018
Bunni Hamilton– September 30, 1961 – December 25, 2018
Andrea Collins – August 1, 1960 – November 12, 2018
Carolyn Dyke– December 13, 1966 – September 6, 2018
Joe Zucchet - February 7, 1955 – October 5, 2018
Dan Langlois – June 17, 1947 – February 12, 2019
Susie Fountain - February 1, 1955 - January 25, 2019
Sylvia Dolinar- November 17, 1940 – December 24, 2018
Flora Chiochio - December 28, 1960 - October 19, 2018
March Dechellis - May 13, 1968 - March 25, 2019
Brittany Burke October 15, 1991 - November 9, 2018

Community Living Welland Pelham

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INTÉGRATION
COMMUNAUTAIRE 
Welland Pelham

COMMUNITY LIVING 
Welland Pelham